

## Resources

### Handout 4-11

#### **[Account Comparison Tool](https://itools-ioutils.fcac-acfc.gc.ca/STCV-OSVC/acst-osco-eng.aspx) - Financial Consumer Agency of Canada (FCAC)**

<https://itools-ioutils.fcac-acfc.gc.ca/STCV-OSVC/acst-osco-eng.aspx>

Online tool to help you compare chequing and saving accounts.

#### **[Acorn Canada](http://www.acorncanada.org)**

[www.acorncanada.org](http://www.acorncanada.org)

ACORN (Association of Community Organizations for Reform Now) Canada is an independent national organization of low- and moderate-income families. Their website contains a series of reports on the payday lending industry in Canada.

#### **[ADR Chambers Banking Ombuds Office](https://bankingombuds.ca/)**

<https://bankingombuds.ca/>

Offers fair and impartial dispute resolution for RBC, TD and DirectCash Bank customers. Can also be contacted via their toll-free number: 1-800-941-3655

#### **[Bank of Canada](http://www.bankofcanada.ca)**

[www.bankofcanada.ca](http://www.bankofcanada.ca)

Information on Canada's national bank. Look for unclaimed bank balances here, find out the Bank of Canada interest rate and lots of information about our financial system.

#### **[Canadian Bankers Association](http://www.cba.ca)**

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The Canadian Bankers Association exists to promote an understanding of the banking industry in Canada. They provide information and research about the banking system and financial consumer issues.

#### **[Canadian Credit Union Association](https://www.ccuca.com/)**

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The national voice of the credit union system. Includes information on the credit union model and a locator for credit unions in your community.

#### **[Canadian Deposit Insurance Corporation \(CDIC\)](http://www.cdic.ca)**

[www.cdic.ca](http://www.cdic.ca)

Information on how our money in Canadian banks is insured against bank failures.

#### **[Newcomer Finances Toolkit](https://loanfund.aridesign.ca/fr/newcomer-finances-tool/) - Ottawa Community Loan Fund (OCLF)**

<https://loanfund.aridesign.ca/fr/newcomer-finances-tool/>

The Ottawa Community Loan Fund created a Newcomer Finances Toolkit with information on banking, credit, and other financial topics.

#### **[Ombudsman for Banking Services and Investments](http://www.obsi.ca)**

[www.obsi.ca](http://www.obsi.ca)

Offers fair and impartial dispute resolution between participating banking service and investment firms and their customers.