

MODULE

4

Resources**Handout 4-11****[Account Comparison Tool](https://itools-ioutils.fcac-acfc.gc.ca/STCV-OSVC/acst-osco-eng.aspx) - Financial Consumer Agency of Canada (FCAC)**

<https://itools-ioutils.fcac-acfc.gc.ca/STCV-OSVC/acst-osco-eng.aspx>

Online tool to help you compare chequing and saving accounts.

[Acorn Canada](http://www.acorncanada.org)

www.acorncanada.org

ACORN (Association of Community Organizations for Reform Now) Canada is an independent national organization of low- and moderate-income families. Their website contains a series of reports on the payday lending industry in Canada.

[ADR Chambers Banking Ombuds Office](https://bankingombuds.ca/)

<https://bankingombuds.ca/>

Offers fair and impartial dispute resolution for RBC, TD and DirectCash Bank customers. Can also be contacted via their toll-free number: 1-800-941-3655

[Bank of Canada](http://www.bankofcanada.ca)

www.bankofcanada.ca

Information on Canada's national bank. Look for unclaimed bank balances here, find out the Bank of Canada interest rate and lots of information about our financial system.

[Canadian Bankers Association](http://www.cba.ca)

www.cba.ca

The Canadian Bankers Association exists to promote an understanding of the banking industry in Canada. They provide information and research about the banking system and financial consumer issues.

[Canadian Credit Union Association](https://www.ccua.com/)

<https://www.ccua.com/>

The national voice of the credit union system. Includes information on the credit union model and a locator for credit unions in your community.

[Canadian Deposit Insurance Corporation \(CDIC\)](http://www.cdic.ca)

www.cdic.ca

Information on how our money in Canadian banks is insured against bank failures.

[Ombudsman for Banking Services and Investments](http://www.obsi.ca)

www.obsi.ca

Offers fair and impartial dispute resolution between participating banking service and investment firms and their customers.