

## Resources

### Handout 4-11

#### **Account Comparison Tool - Financial Consumer Agency of Canada**

<https://itools-ioutils.fcac-acfc.gc.ca/STCV-OSVC/acst-osco-eng.aspx>

Online tool to help you compare chequing and saving accounts.

#### **Acorn Canada**

[www.acorncanada.org](http://www.acorncanada.org)

Provides a series of reports on the payday lending industry in Canada.

#### **ADR Chambers Banking Ombuds Office**

<https://bankingombuds.ca/>

Offers fair and impartial dispute resolution for RBC, TD and DirectCash Bank customers.

Can also be contacted via their toll-free number: 1-800-941-3655

#### **Bank of Canada**

[www.bankofcanada.ca](http://www.bankofcanada.ca)

Information on Canada's national bank. Look for unclaimed bank balances here, find out the Bank of Canada interest rate and lots of information about our financial system.

#### **Banking for All**

[www.bankingforall.ca](http://www.bankingforall.ca)

This website by Financial Futures Calgary provides some very basic information about opening up a bank account and contains many videos and answers for those who face barriers to banking.

#### **Canadian Bankers Association**

[www.cba.ca](http://www.cba.ca)

The Canadian Bankers Association exists to promote an understanding of the banking industry in Canada. They provide information and research about the banking system and financial consumer issues.

#### **Canadian Deposit Insurance Corporation (CDIC)**

[www.cdic.ca](http://www.cdic.ca)

Information on how our money in Canadian banks is insured against bank failures.

#### **Credit Union Central**

<https://www.ccu.com/>

The national voice of the credit union system it includes information on the credit union model and a locator for credit unions in your community.

#### **Ombudsman for Banking Services and Investments**

[www.obsi.ca](http://www.obsi.ca)

Offers fair and impartial dispute resolution between participating banking service and investment firms and their customers.

#### **Newcomer Finances Toolkit and Practice ATM and Point of Sale Machines - OCLF**

<http://oclf.org/newcomer-finances-toolkit/>

The Ottawa Community Loan Fund created a Newcomer Finances Toolkit including an online practice bank machine and direct payment (debit) machine that you can use with learners who are uncomfortable using those machines. The password is 1234.