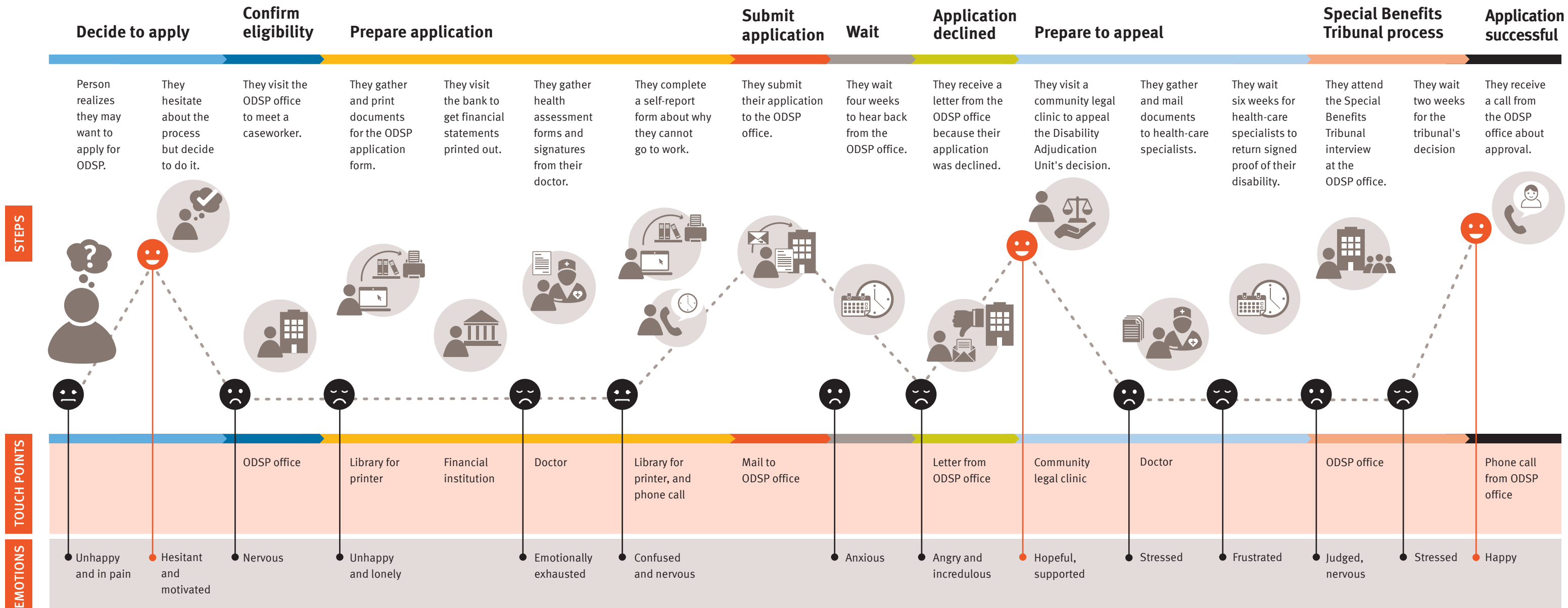


# Ontario Disability Support Program **Applicant journey with appeal**



**THOUGHTS**

- "I can't really function well at work. I need time off to improve my mental health."
- "It's going to be a long process, but I need to do this for myself!"
- "This application is hard to do alone. I don't have any support or reassurance as I take on this complicated application process and keep track of all these things."
- "It's emotionally difficult to have to prove my disability to everyone I meet. Doctors aren't consistently trained on recognizing and dealing with persons with disabilities."
- "I don't know what the decision-makers want to hear... This question requires a yes or no answer and that's tough to answer."
- "I can't believe the Disability Adjudication Unit doesn't believe my application!! I'm not suicidal enough to receive time off work??"
- "The legal clinic told me that first time applicants almost always get rejected. The ODSP system is so backwards! But the legal clinic will help me re-submit."
- "The legal clinic needs additional documents from my health-care specialists. No one told me to get these documents the first time around."
- "Why don't health-care professionals have a system for sharing patient files and fast-tracking a signature request?"
- "Are these people qualified to judge my disability? What will they ask me about?"
- "I'm surprised I heard back so fast. I was told it could take up to six more weeks!"