

Welcome

- Thank you for joining this series: **Connect and Share: Tax time debrief** hosted by Prosper Canada on behalf of the ABLE Steering Committee.
- The session will begin shortly.

Technology Details:

For technical assistance during the session, please email events@prospercanada.org

Participants should connect using VOIP. Please check that the volume is turned up on your computer, and that you have enabled your web-camera and microphone.

If dial in option is required, please check your event invitation under the “Join by phone” details

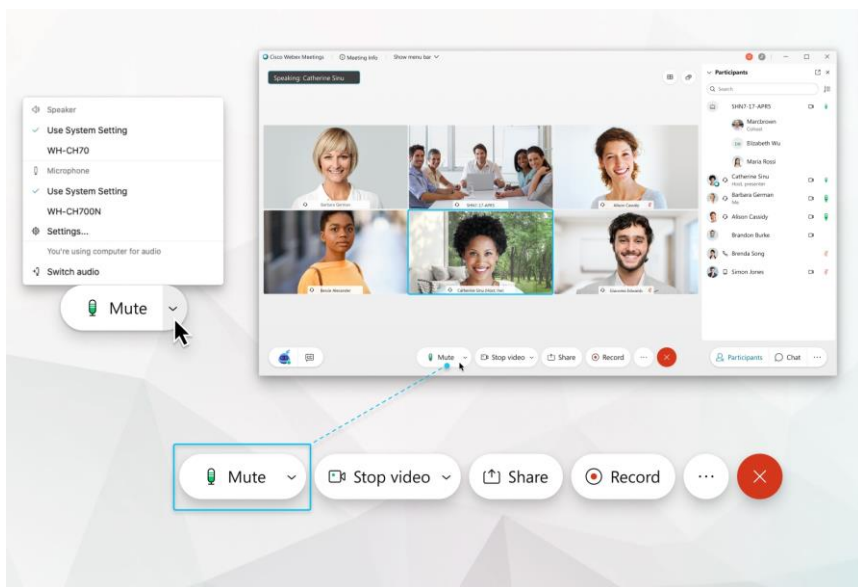
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#2021ABLE

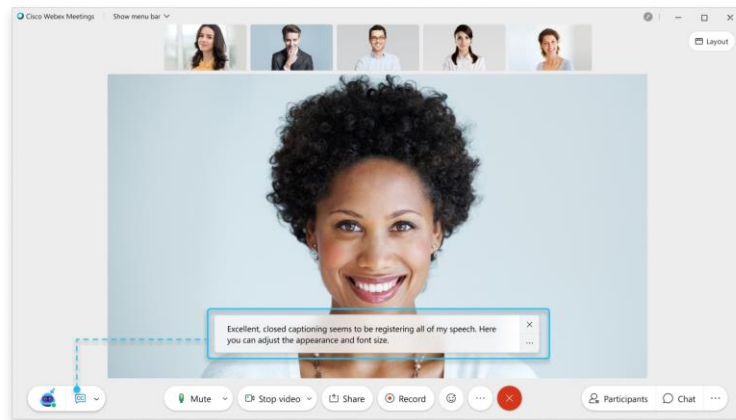


Session logistics

Please keep your microphone on mute until the sharing portion of today's session.



For closed captioning, please click the “CC” button on the bottom left-hand corner of the meeting platform.





Land acknowledgement

2021 ABLE virtual series

Recover and Rebuild: Helping Canadians build financial security during the pandemic and beyond

The **2021 ABLE Financial Empowerment (FE) virtual series** is a collection of online financial empowerment events designed to provide financial empowerment stakeholders with knowledge, tools, resources and insights on financial topics to help struggling Canadians build financial resilience through the pandemic and recovery.

- **Spring series** – designed for practitioners, interactive
- **Fall series** – designed for all FE stakeholders

The 2021 ABLE virtual series is hosted by Prosper Canada on behalf of the ABLE Steering Committee.



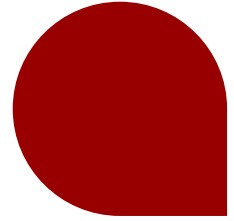
About us



ABLE is a cross-sector community of practice working to reduce poverty through financial empowerment.



Prosper Canada is a national charity dedicated to expanding economic opportunity for Canadians living in poverty through program and policy innovation.



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Today's session

Objectives

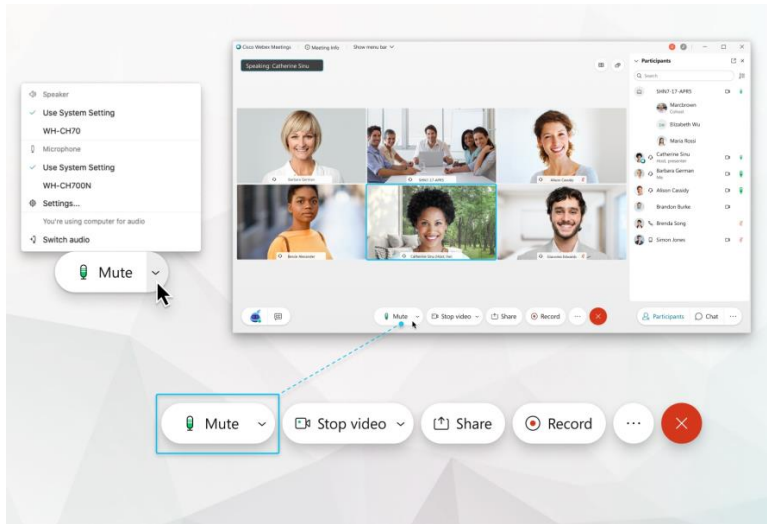
- Create a space for mutual sharing
- Reflect on and share experiences from this tax season
- Collect input to feed back to the Canada Revenue Agency (CRA)
- Connect and network with others in the field

Guidelines

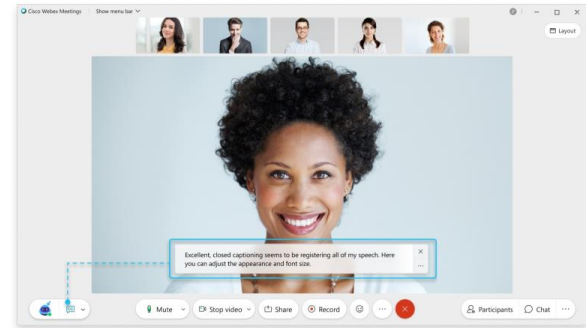
- Listen and hold back judgement
- Respect privacy
- Keep discussions on topic
- Discriminatory comments will not be tolerated

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For tech support, please send an email to events@prosperscanada.org

Poll: Discussion topics

What topic related to this tax season are you most interested in discussing?

- Noteworthy materials or tools
- Promotion and awareness strategies
- Operation wins and challenges
- Client experiences
- Tech wins and hurdles
- Working with volunteers

Reflections on the 2019 tax season

- Approximately 750,000 individuals get their taxes filed annually through CVITP program
- In early 2020, 93% of tax clinics closed because of COVID-19
- As of July 2020, almost 200,000 people who usually used CVITP hadn't yet used this service to file their taxes
- For the 2019 tax year, the CRA reported 28.46 million current year tax returns processed
- As of June 8, 2021, CRA reported 28.95 million tax returns for the current tax year had been processed



Community Volunteer Tax Clinic Program

Warm-up

What strengths and skills did you or your organization use to navigate this year's tax season?

Use one or two words and enter it in the chat.

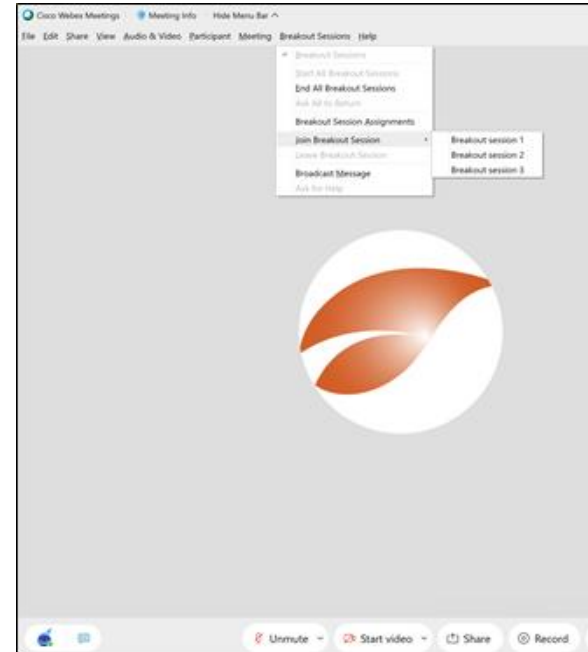


Small group breakout

Choose a breakout room based on the topic you are most interested to discuss.

1. Find “Breakout Sessions” on your toolbar.
2. Go to “Join breakout session” and select the topic you would like to join.

Note: You may be moved to a different breakout room of the same topic to help evenly distribute the number of people in each conversation.

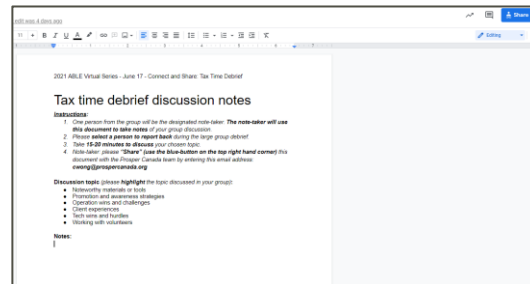
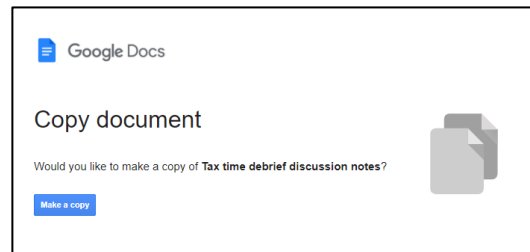


Small group breakout

Once you are in your breakout room:

1. One person from your group should take notes of the discussion.
2. Choose another person to present discussion highlights back to the large group.

Use the “Ask for help” button in the breakout room if you need help.



The notes document is on Google Docs. The notetaker will “Make a copy” of the file to begin taking notes, then “Share” the file with Prosper Canada.

Large group share

Share highlights from your group discussion.
Feel free to share additional comments in the chat.

Please share your Google doc notes or email a copy of your notes to cwong@prospercanada.org

Event materials

Thank you very much for joining us today and for your sharing.

Please visit ablefinancialemPOWERment.org to access the slide deck for this session and other materials from the 2021 ABLE Spring virtual series.

Poll

How would you rate today's session?

- Excellent
- Good
- Fair
- Poor
- Very poor

*Your responses will be kept anonymous,
and we will not share the results.*

Thank you for joining us

Today's event is part of the **2021 ABLE virtual series**. Please visit ablefinancialempowerment.org to view a complete list of events.

The next event is on:

June 21, 2021 – 1:00 PM EDT

Workshop: Beyond bubble baths – Self-care in a pandemic



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